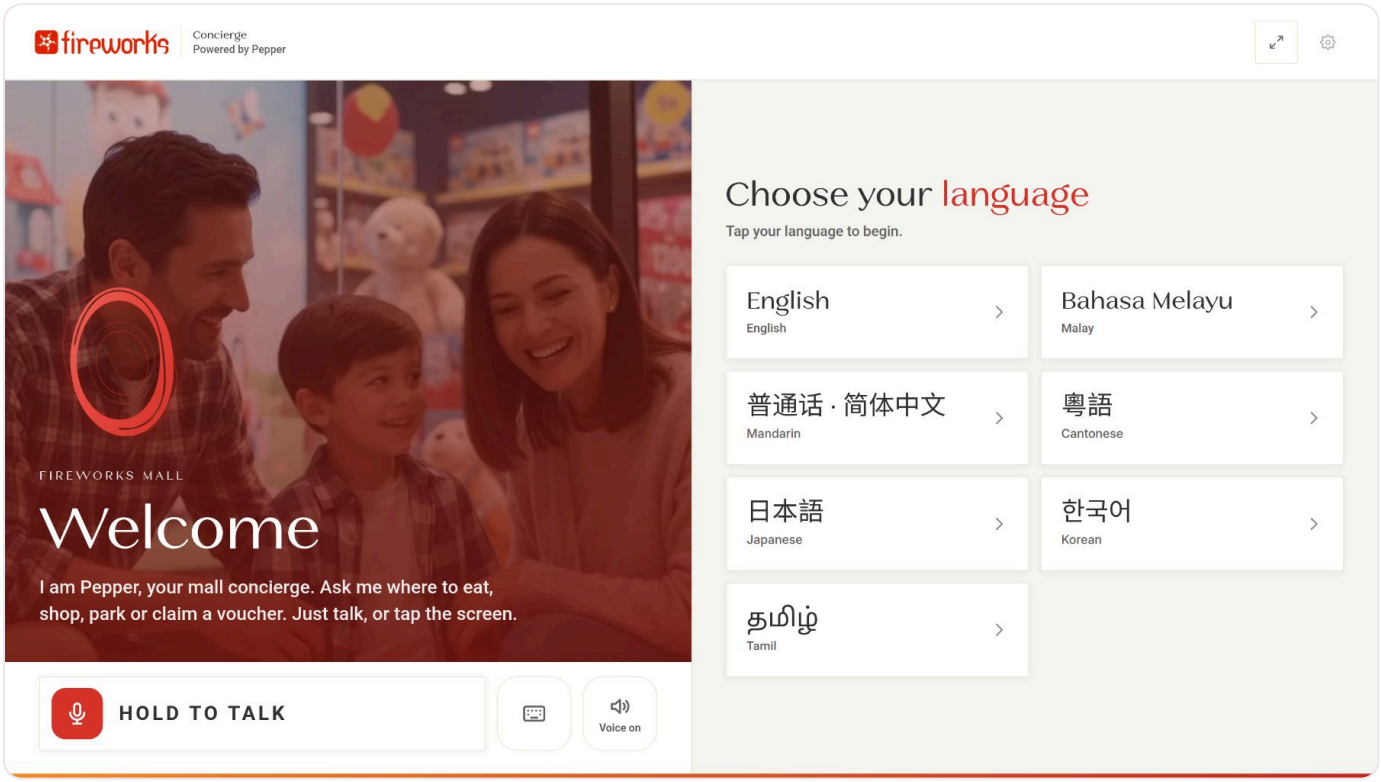
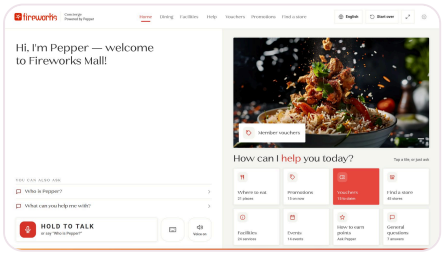
The Pepper mall kiosk

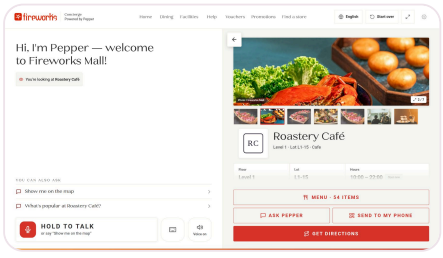
A concierge that talks, listens and shows the way. Every feature in this catalog is live on the Fireworks Mall demo.



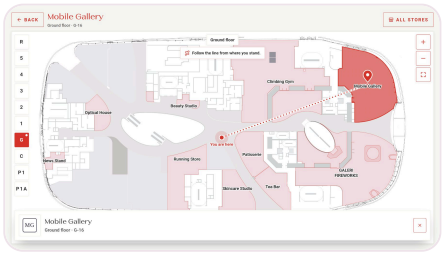
Fireworks Mall demo — Welcome screen: seven languages, hold to talk



Home



Store page



Way Finder

What is the Pepper kiosk?

A touch-and-talk concierge for shopping malls. Visitors speak, type or tap. Pepper answers and shows the matching screen beside the conversation.

Ask
Talk, type or just tap, in seven languages.

See
Stores, offers, events and maps appear on screen.

Take it with you
Scan a QR code to continue on your phone.

Fireworks Mall demo at a glance

45
stores open
in the mall directory

21
places to eat
by cuisine and floor

15
vouchers
claimed by QR

15
promotions
live now

14
events
with dates

24
facilities
toilets, prayer room, lifts, parking

779
menu and product items
in 43 stores

313
store photos
each with a credit

7
languages
screen and voice

Numbers read from the live Fireworks Mall demo on 22 October 2026. Demo data, shown for illustration.

- ✓ Common questions are answered from mall data in under a second.
- ✓ Pepper never reads out phone numbers, and sends complaints to the counter.
- ✓ Vouchers are claimed on the visitor's phone, so the kiosk never handles points.

What the kiosk does today

Every feature below is live on the Fireworks Mall demo today.

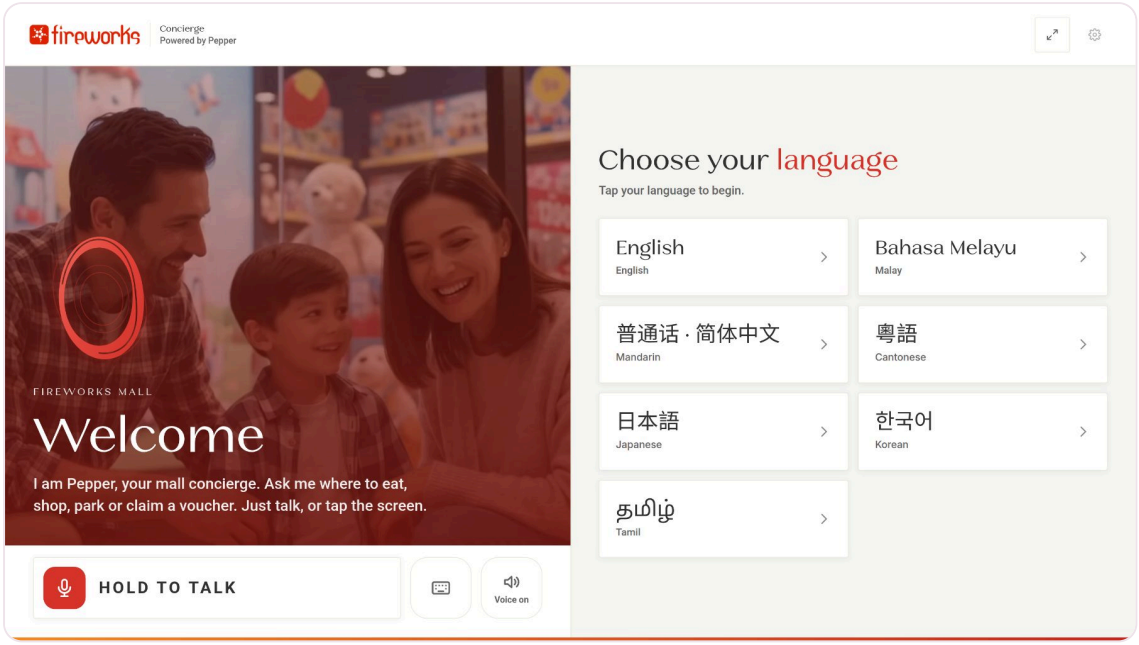
23 modules

Welcome and language choice 4
Voice conversation 4
Type to Pepper 5
Silent touch browsing 5
Home with banners and shortcuts 6
Dining and cuisine browse 6
Find a store 7
Store page 7
Photo gallery with credits 8
Menu and featured products 8
Vouchers, claimed by QR 9
Send to my phone 9
Promotions and events 10
Facilities 10
Way Finder 11
Way Finder on your phone 11
Smart answers 12
Multilingual content 12
Safety and privacy 13
Idle reset 13
Portrait or landscape 14
Mall theming 14
Owner tools 15

Welcome and language choice

Visitors pick one of seven languages and the whole visit follows.

- Seven languages, each shown in its own script
- English, Malay, Mandarin, Cantonese, Japanese, Korean, Tamil
- Choice locks for the whole visit
- Change language any time from the top bar
- Speak first and Pepper follows that language

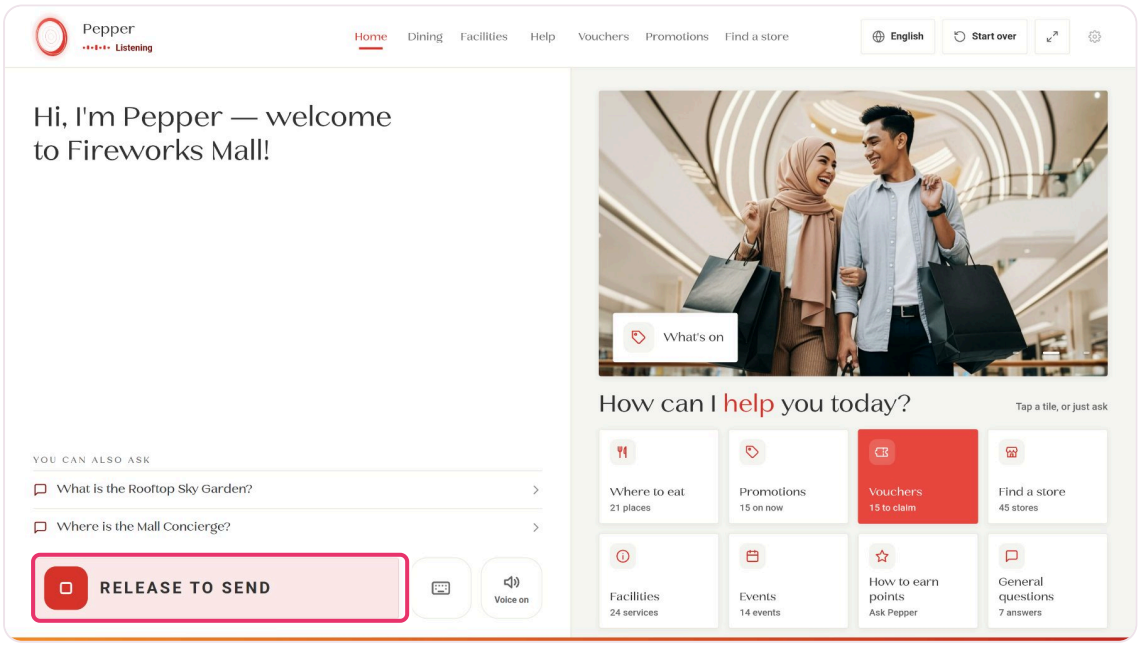


Fireworks Mall demo Welcome screen with the language tiles

Voice conversation

Hold the mic, speak naturally, and Pepper answers out loud.

- Hold to talk, release to send
- Spoken replies in the visitor's language
- English subtitle under non-English replies
- Stop button cuts Pepper off at once
- Voice can be switched off for silent use
- Tells Cantonese from Mandarin when speech is Chinese

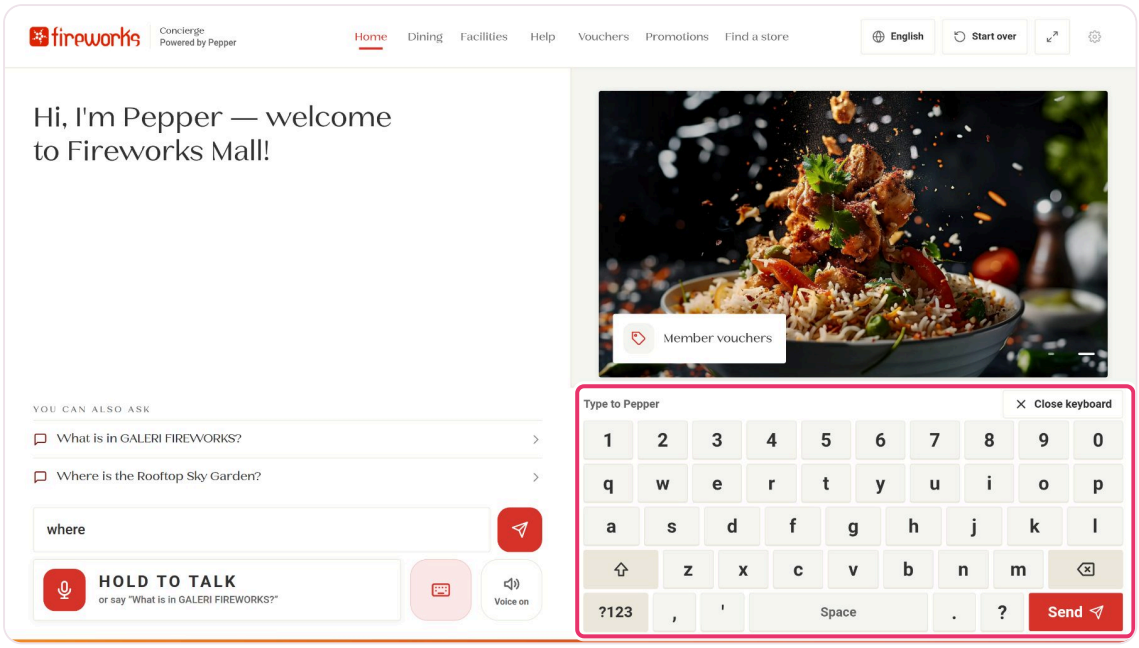


Fireworks Mall demo Listening state while the mic is held

Type to Pepper

Prefer typing? A big touch keyboard slides up, so no device keyboard is needed.

- Large keys that suit a touch screen
- Layouts for English, Malay, Chinese, Japanese, Korean, Tamil
- Send once and the keyboard closes
- Works alongside voice and touch

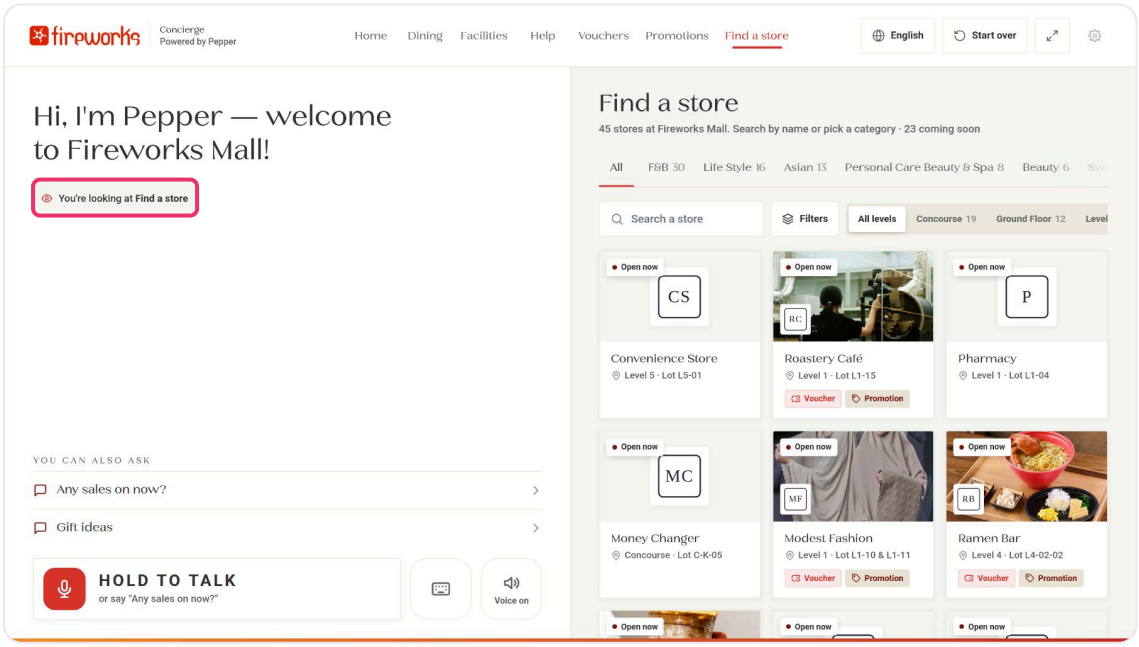


Fireworks Mall demo On-screen keyboard

Silent touch browsing

Tap around freely. Pepper stays quiet but knows what you are looking at.

- Touching the screen never triggers speech
- A “You’re looking at” note follows your path
- Tap a note to return to that screen
- Your next question is about what is on screen

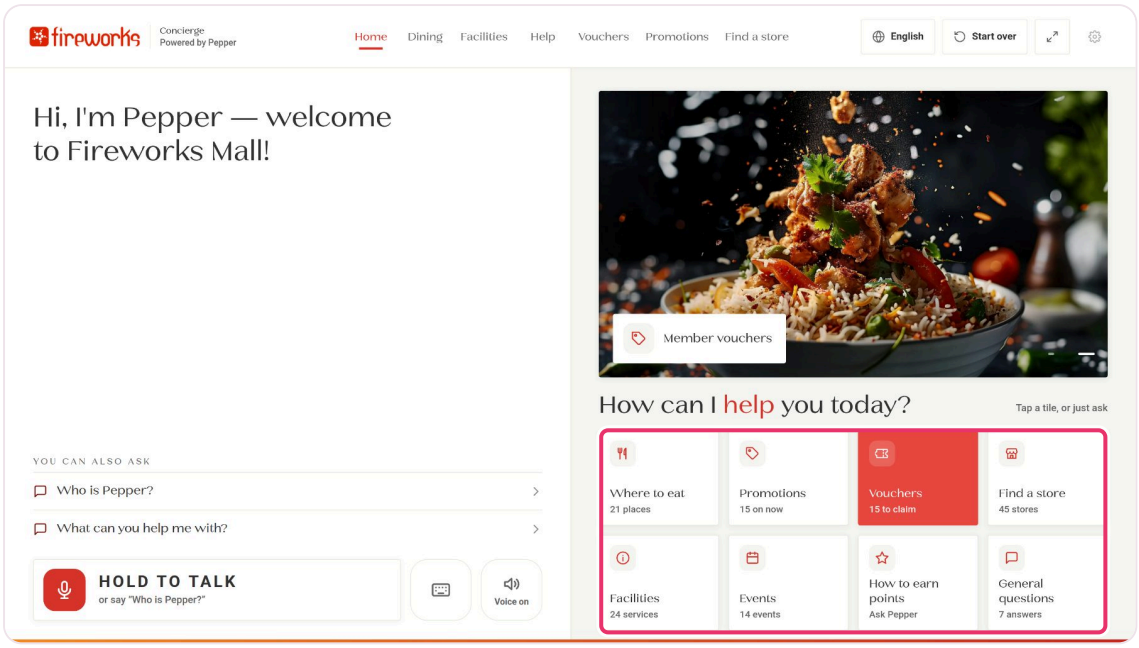


Fireworks Mall demo The bookmark note records each screen you open

Home with banners and shortcuts

A rotating banner and shortcut tiles put everything one tap away.

- Rotating banners for offers and events
- Live counts on every shortcut tile
- Dining, vouchers, promotions, stores, facilities, events
- Banners can link to a store or section
- Suggested questions under the greeting

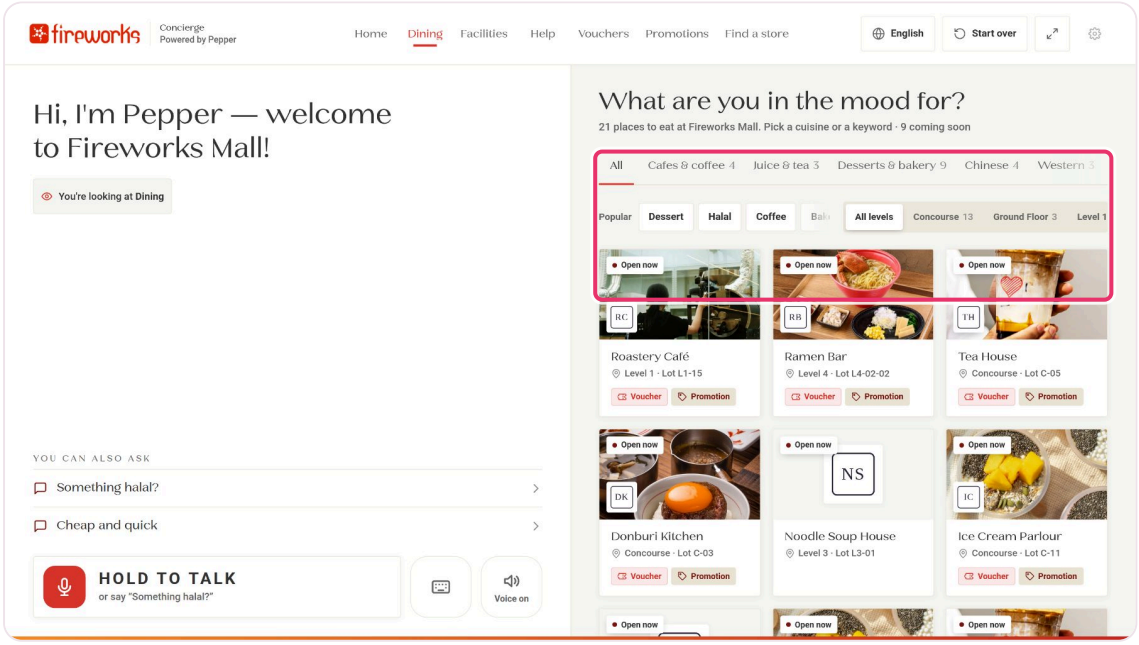


Fireworks Mall demo Home screen

Dining and cuisine browse

Find somewhere to eat by cuisine, popular word or floor.

- Cuisine tabs: cafes, Chinese, Japanese, Korean and more
- Popular-word chips such as Halal and Coffee
- Floor filter on the same screen
- Open now tag on every card
- Places not open yet are clearly marked

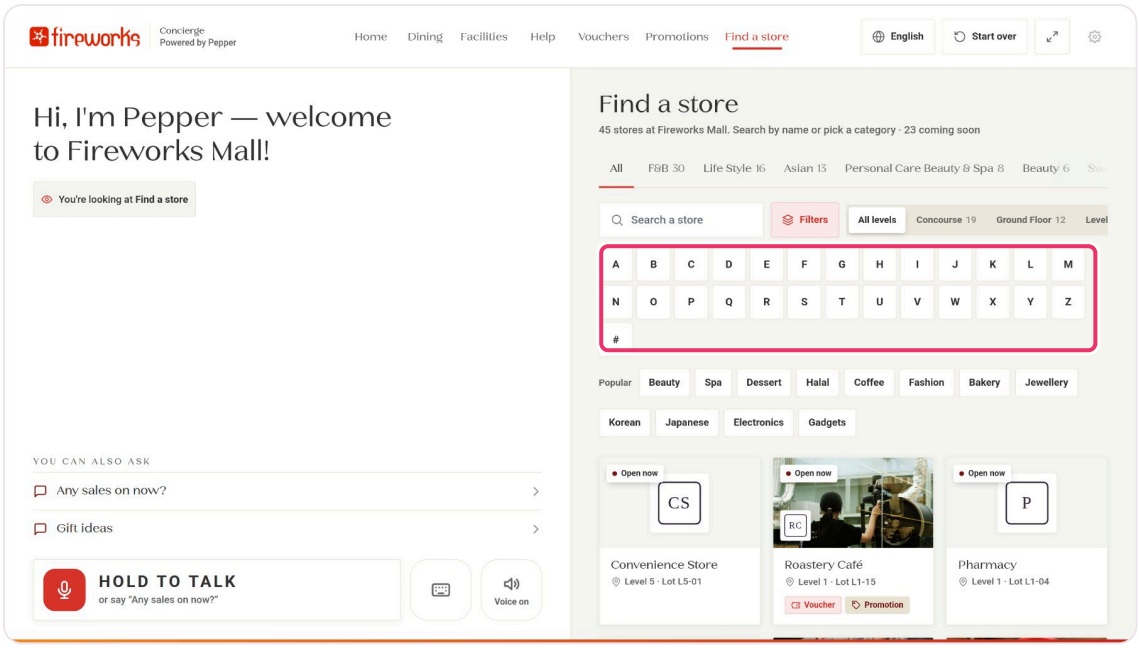


Fireworks Mall demo Dining browse

Find a store

Search the whole directory by name, letter, category or floor.

- Search box filters as you type
- A to Z letter row
- Category tabs and floor strip
- Voucher and Promotion tags on cards

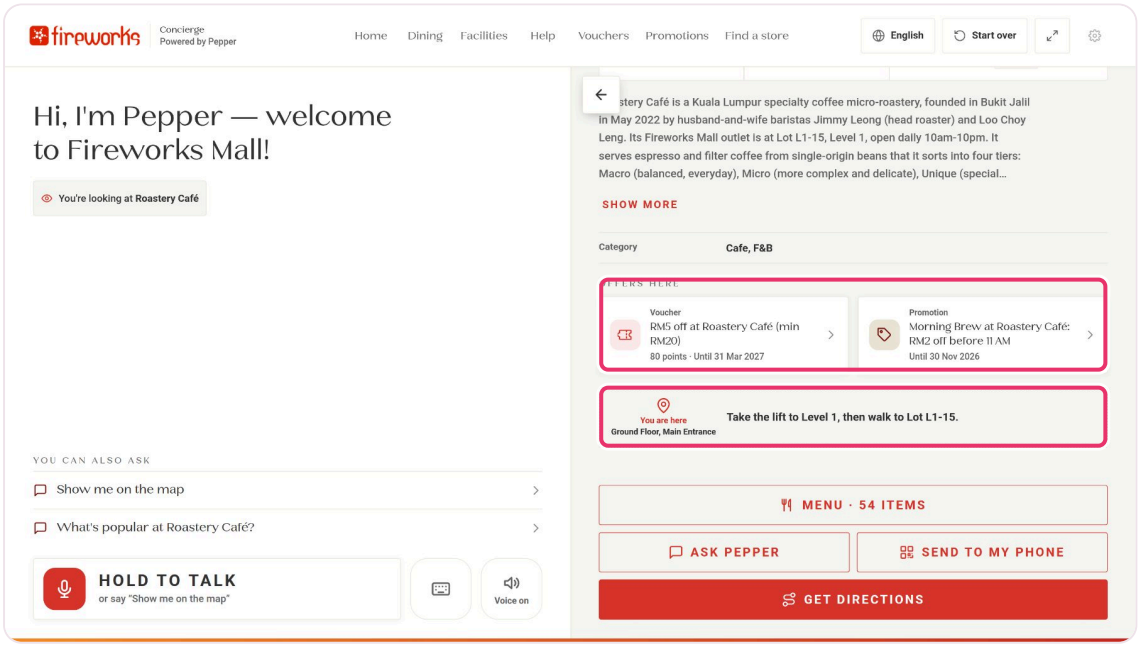


Fireworks Mall demo Store directory with the A to Z filter open

Store page

Everything about one store on a single screen.

- Floor, lot and opening hours at a glance
- Open now status
- Live vouchers and promotions under Offers here
- “You are here” with plain walking steps
- Ask Pepper, Send to my phone, Get directions

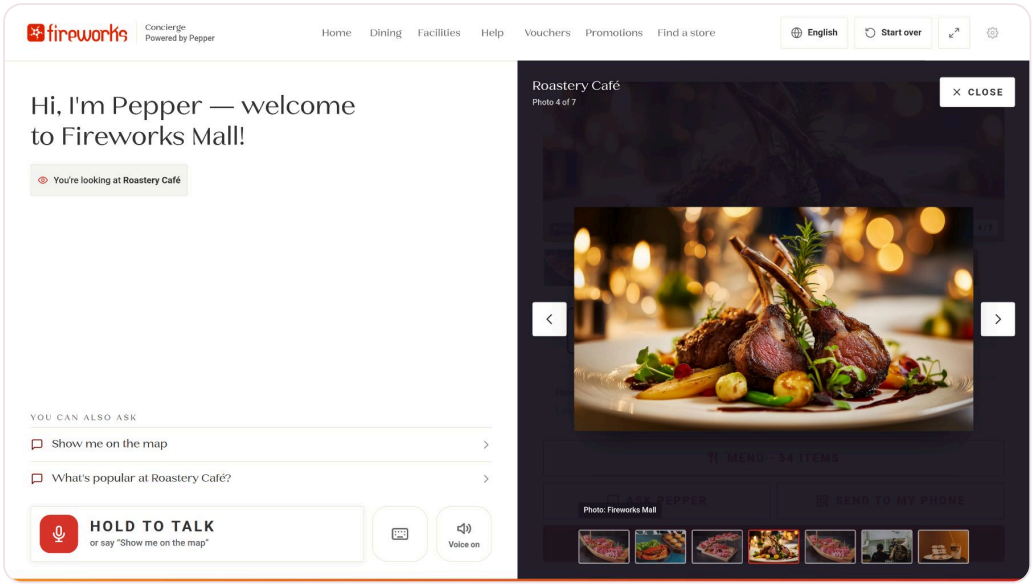


Fireworks Mall demo Store page: offers, You are here and actions

Photo gallery with credits

Real store photos with credits, opened full screen on a tap.

- Gallery changes slide on its own
- Tap any photo to view it full screen
- Photo credit shown on every picture
- 313 photos across the mall's stores

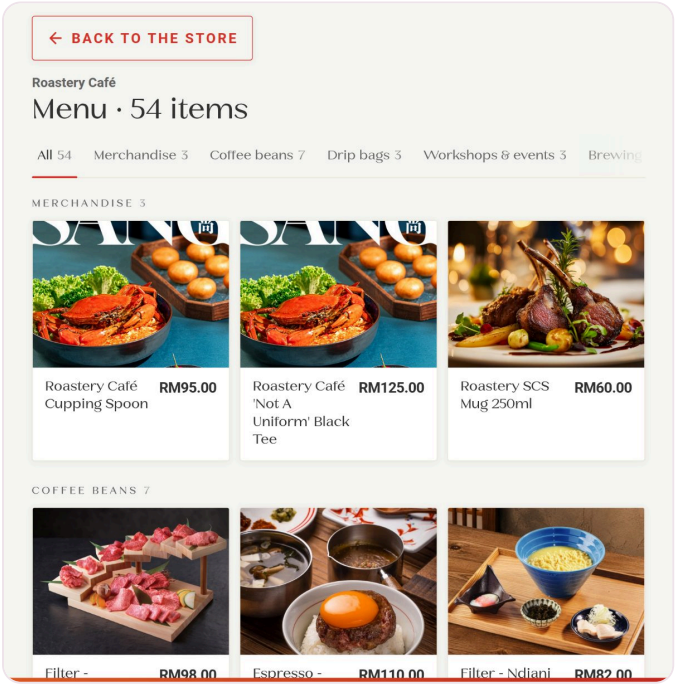


Fireworks Mall demo Full-screen photo viewer

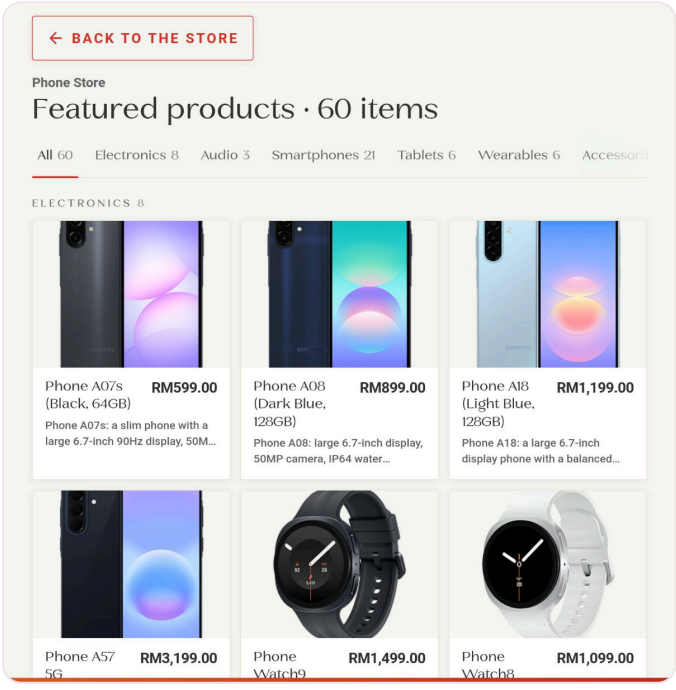
Menu and featured products

Browse a store's menu or featured products, with photos and prices.

- Menus for food stores, products for retail
- Grouped by category tabs
- Photos and prices on the cards
- 779 items across 43 stores
- Back returns straight to the store



Fireworks Mall demo Menu: food and drink stores

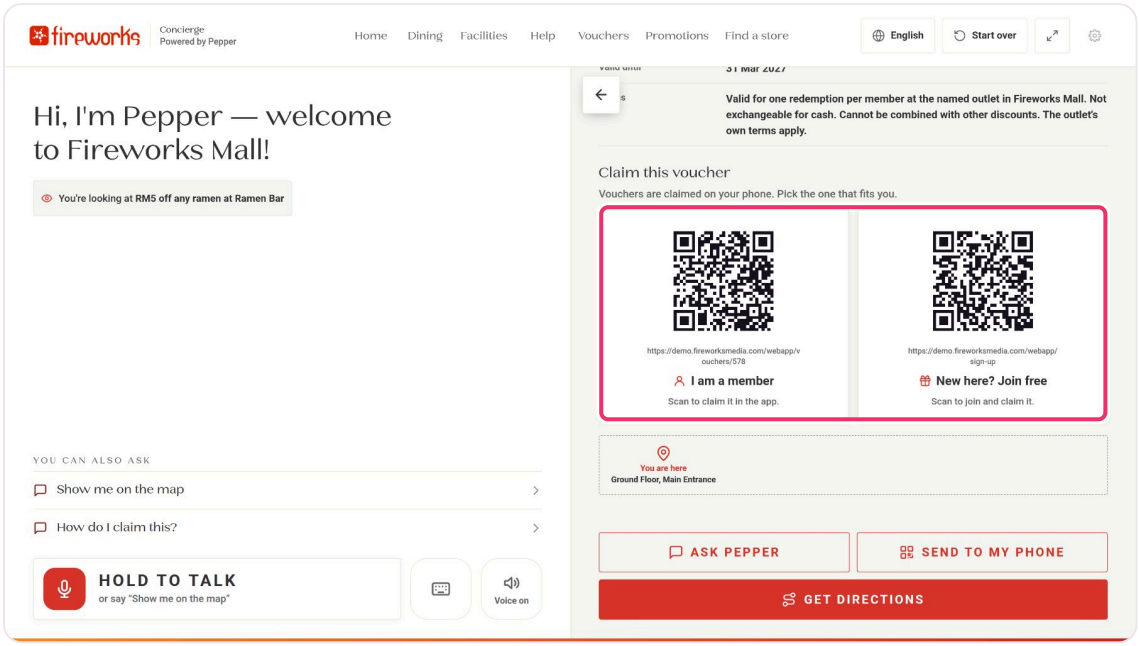


Fireworks Mall demo Featured products: retail stores

Vouchers, claimed by QR

Visitors claim a voucher by scanning a QR code with their phone.

- 15 vouchers on offer right now
- Points, expiry, terms and store on one page
- Two QR codes: member, or join free
- Claimed on the phone, never on the kiosk

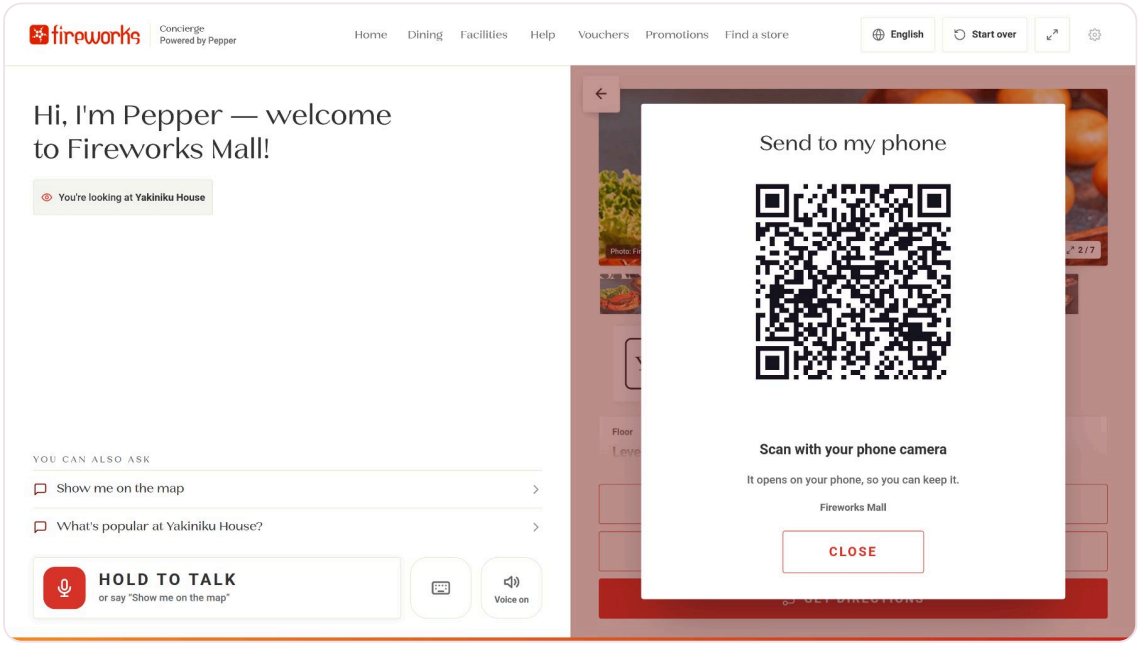


Fireworks Mall demo Claim by QR: member or join free

Send to my phone

Take any store, offer or event with you on your own phone.

- One QR code, scanned with the phone camera
- Opens a light page: no app, no login
- Page follows the visitor's language
- Includes a Get directions button

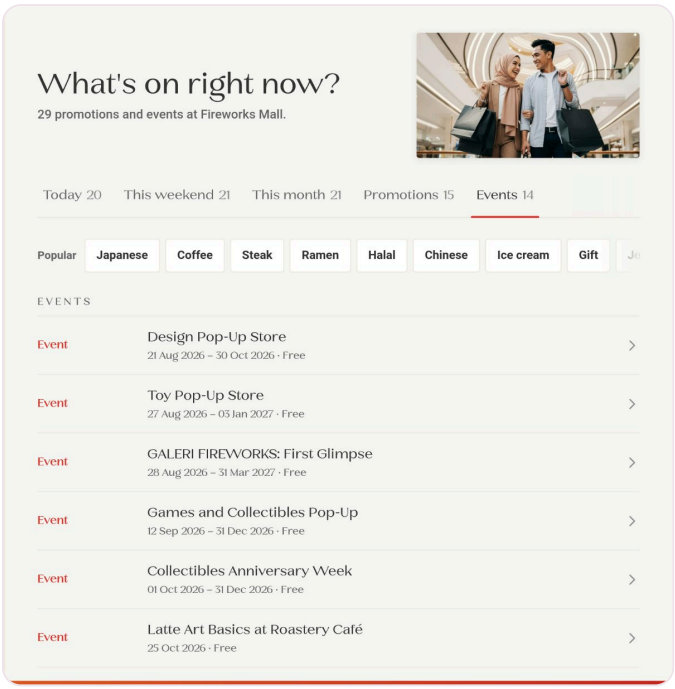


Fireworks Mall demo Send to my phone

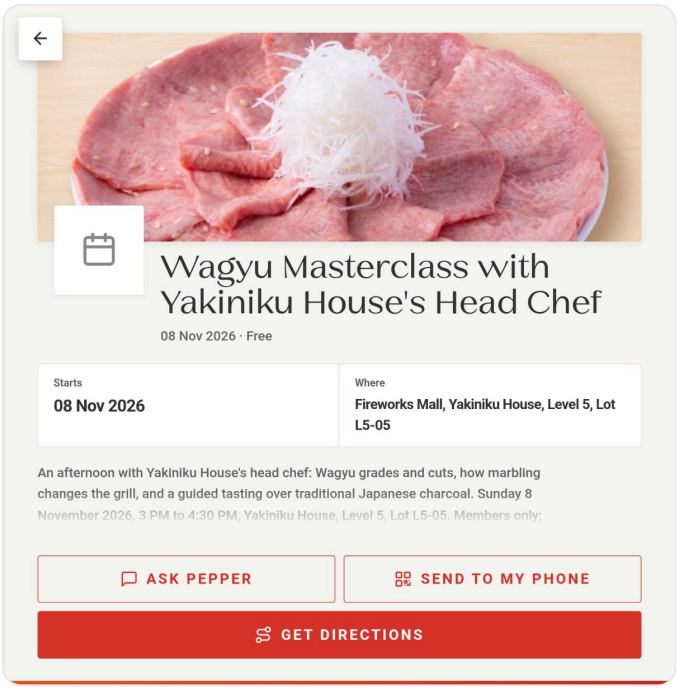
Promotions and events

Dated promotions and events, with full details a tap away.

- Tabs for today, this weekend and this month
- Events listed on a dated timeline
- 15 promotions and 14 events right now
- Dates, place and details on one screen
- Ask Pepper or get directions from any item



Fireworks Mall demo What's on: tabs and dated events

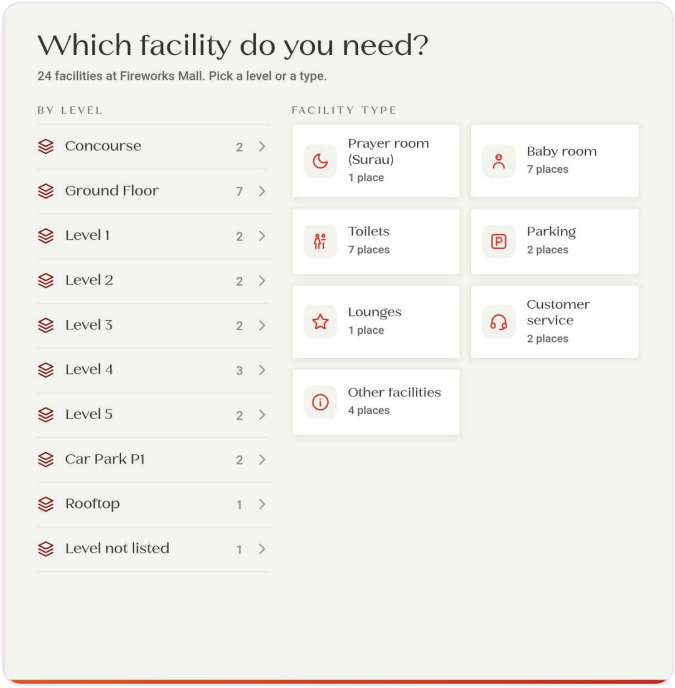


Fireworks Mall demo Event details

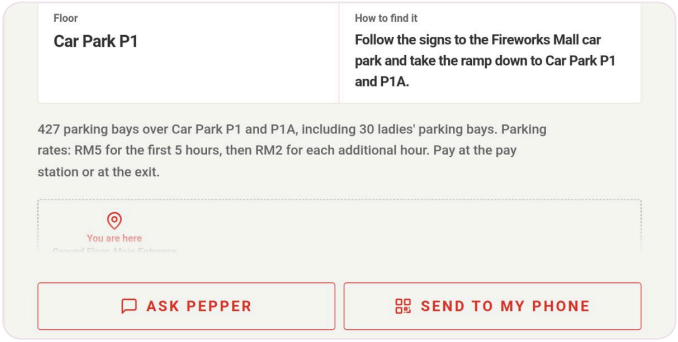
Facilities

Toilets, prayer room, lifts, mother's rooms and parking, by type or floor.

- Browse by floor or by facility type
- 24 facilities listed
- Parking details and rates on the car park page
- Ask "nearest toilet?" and Pepper answers
- Get directions to any facility



Fireworks Mall demo Pick a level or a type

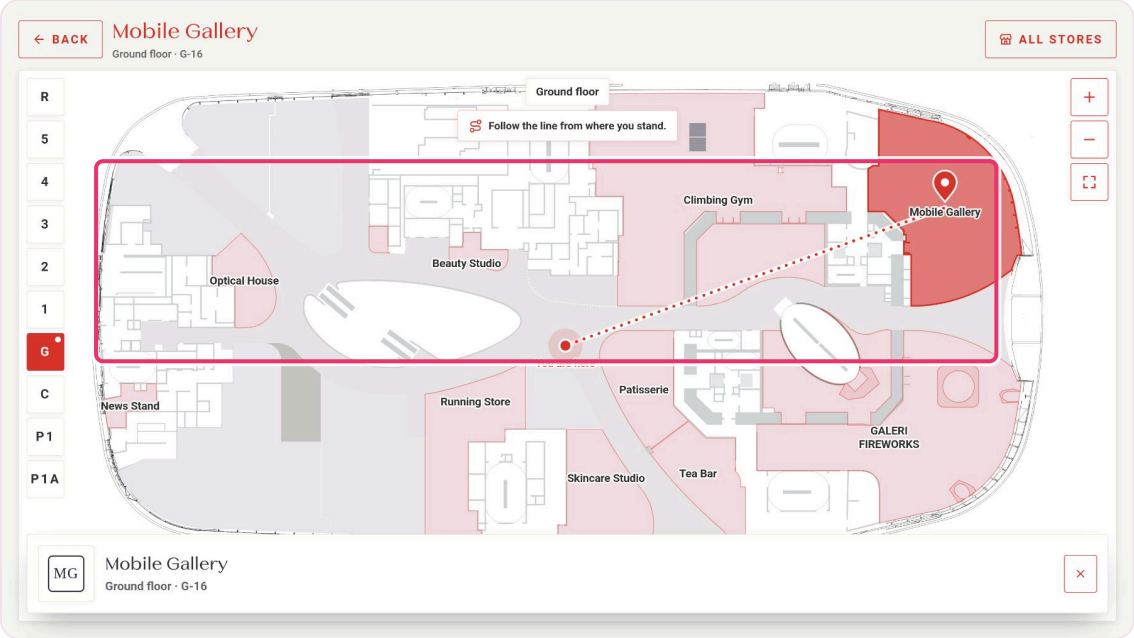


Fireworks Mall demo Car park, with rates

Way Finder

A floor plan that highlights your destination and shows the way.

- Floor plan across 10 levels
- Destination highlighted on the map
- "You are here" and a dotted route
- Lift or escalator advice for other floors
- Zoom, pan, floor buttons and store list



Fireworks Mall demo Way Finder: same-floor route

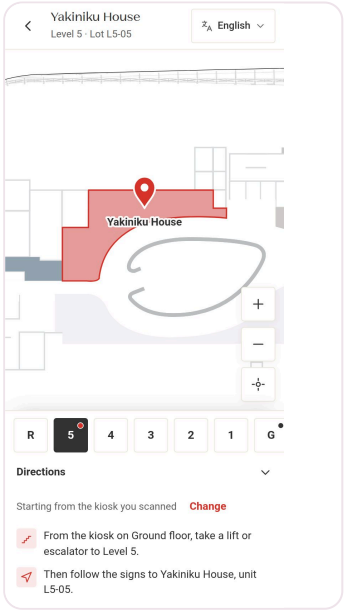
Way Finder on your phone

Scan once, then follow floor-by-floor directions on your own phone.

- Opens from the Send to my phone page
- Starts from the kiosk you scanned
- Floor buttons mark the kiosk and the destination
- Written steps under the map
- Available in all seven languages



Fireworks Mall demo Phone page

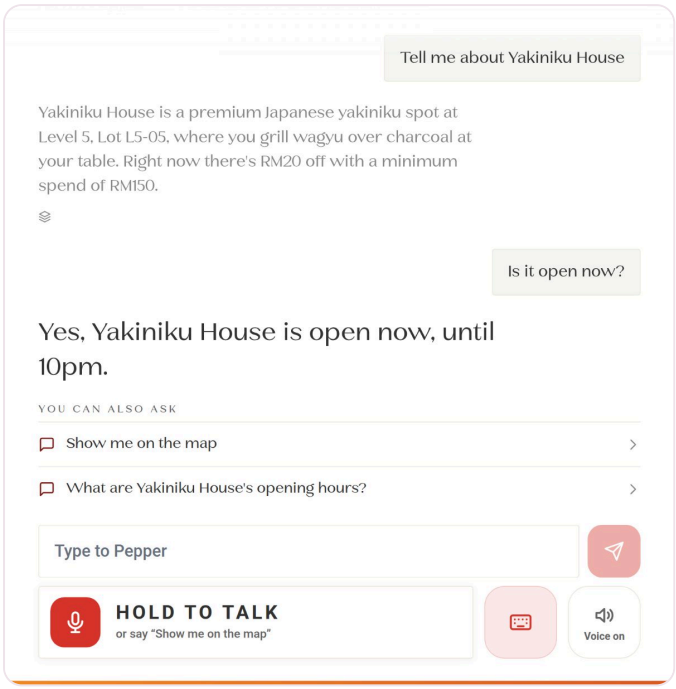


Fireworks Mall demo Phone map

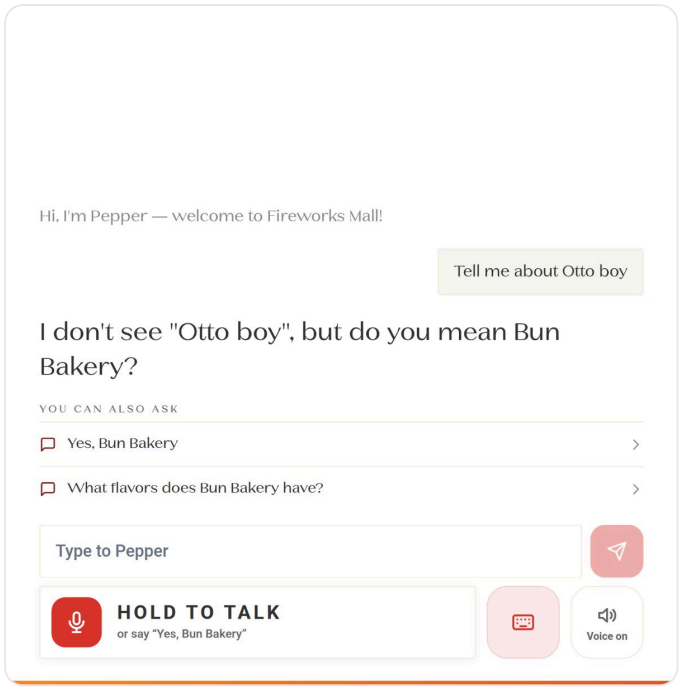
Smart answers

Pepper stays on what you are looking at and understands near-misses.

- "Is it open?" is answered for the open store
- Mispronounced names: "Did you mean Bun Bakery?"
- Hours, offers and event dates in answers
- Answers come from the mall's own data
- Short replies, written to be spoken



Fireworks Mall demo Follow-up stays on the open store



Fireworks Mall demo Did you mean

Multilingual content

Lists, details and answers appear in the visitor's own language.

- Seven languages across every screen
- Store, offer and facility text translated
- Store and brand names stay as written
- Menus, tabs and buttons all follow the language

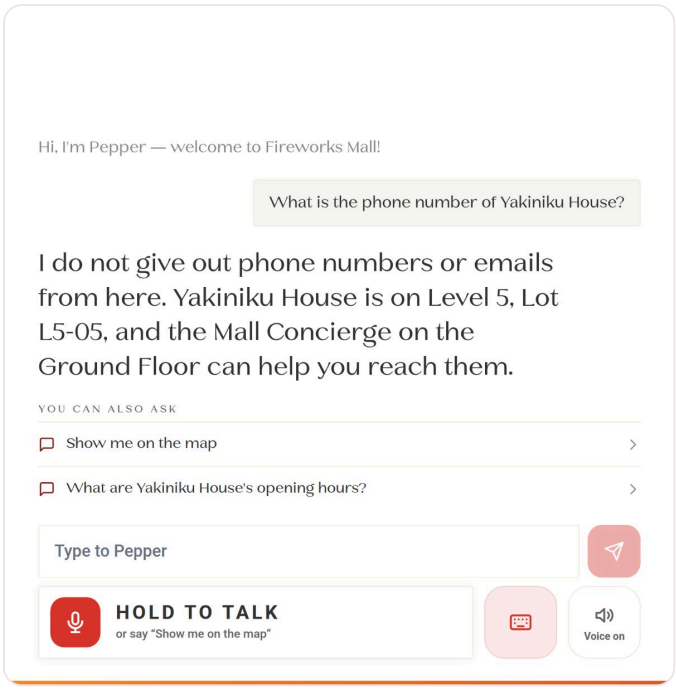


Fireworks Mall demo Dining in Mandarin

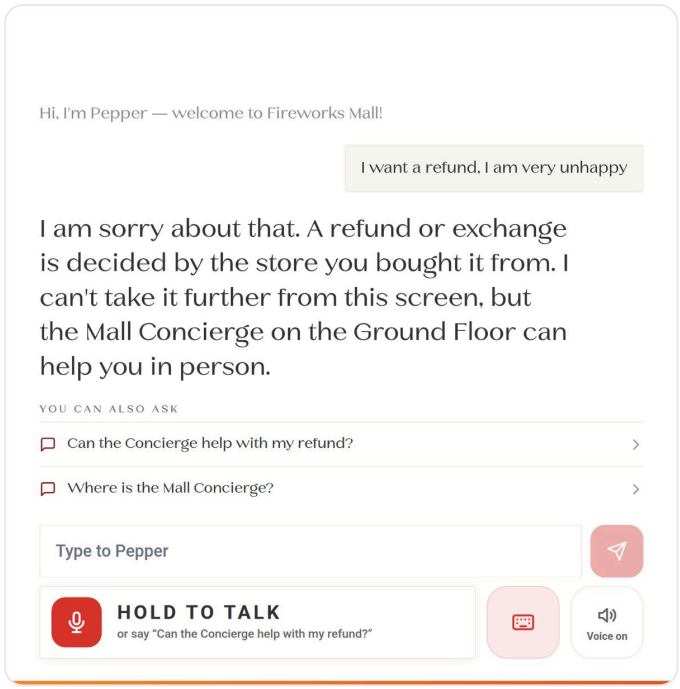
Safety and privacy

Clear guardrails keep every answer honest and safe.

- No phone numbers read out or shown
- No invented answers outside the mall's data
- Complaints and refunds go to the Concierge counter
- Vouchers are claimed by QR, not through apps
- Loyalty data is read-only: the kiosk never changes points



Fireworks Mall demo Asked for a phone number

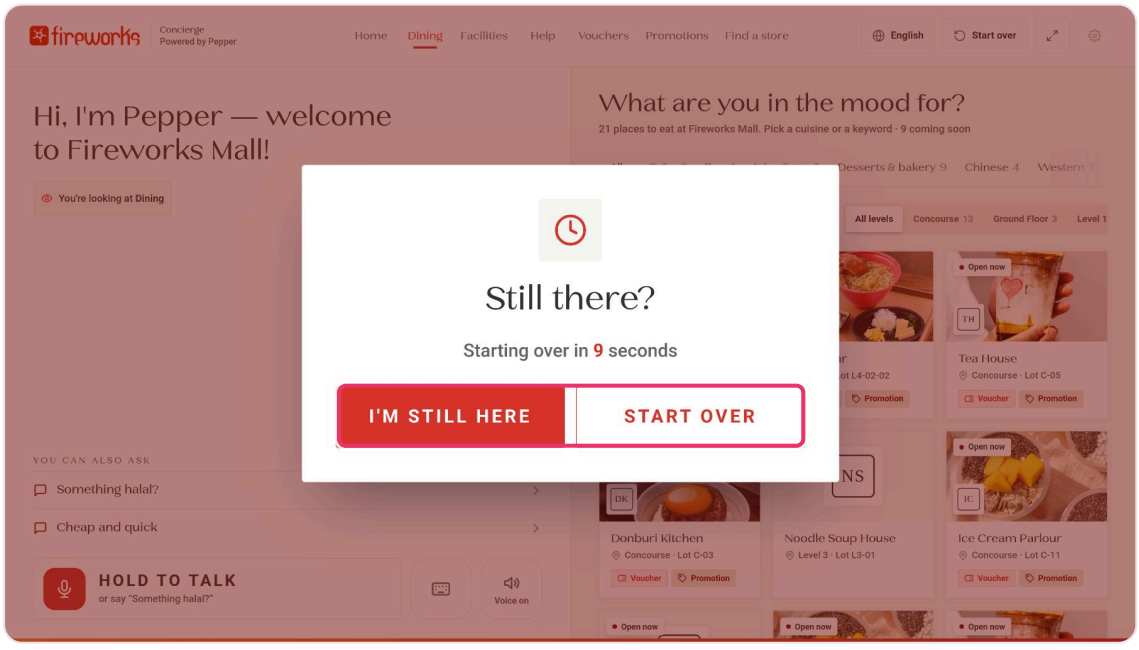


Fireworks Mall demo A complaint goes to the counter

Idle reset

After a quiet minute Pepper asks, then resets for the next visitor.

- "Still there?" appears after 60 seconds
- A 20-second countdown, then a fresh start
- Tap to stay, or start over
- Reset clears the whole conversation

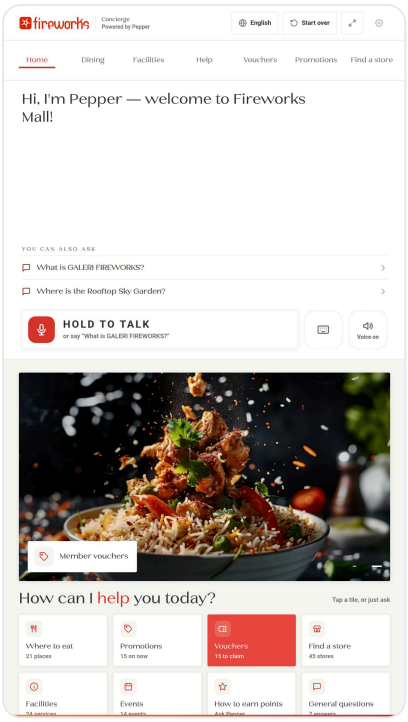


Fireworks Mall demo Still there? dialog

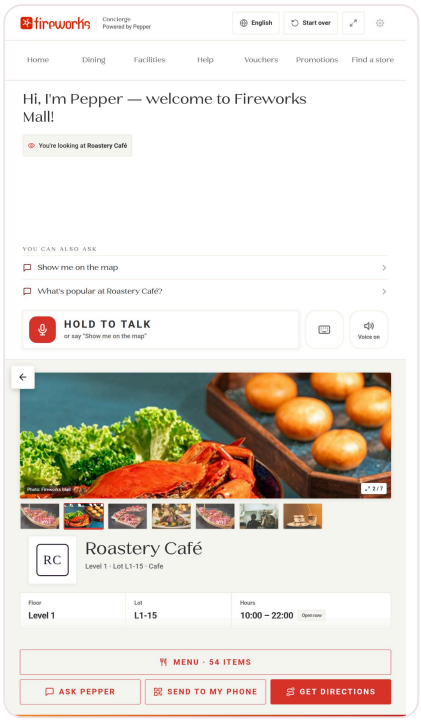
Portrait or landscape

The same kiosk fits standing and lying screens, with no black bars.

- Portrait and landscape layouts
- Fills any screen size
- Large touch targets throughout
- Phone-sized screens supported too



Fireworks Mall demo Portrait home

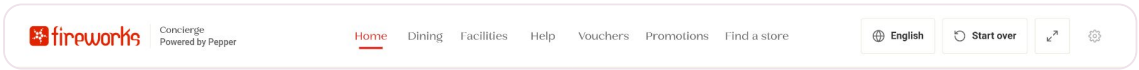


Fireworks Mall demo Portrait store page

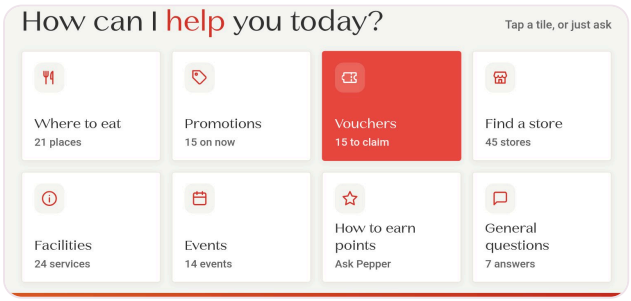
Mall theming

Each mall wears its own colours, logo and welcome photo.

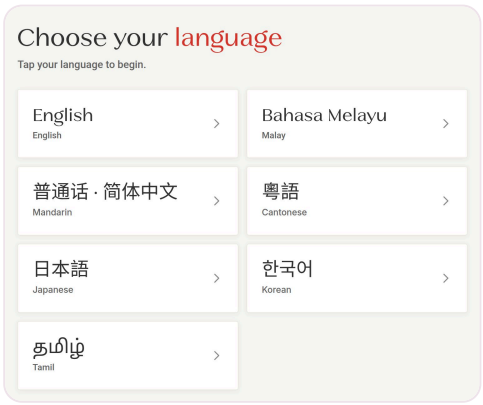
- Fireworks Mall red theme shown here
- Mall logo, banners and photos
- “Powered by Pepper” credit stays visible
- Animated Pepper avatar while she talks
- A mall without a theme keeps Pepper’s own look



Fireworks Mall demo Top bar with the mall logo



Fireworks Mall demo Mall colours on the home tiles

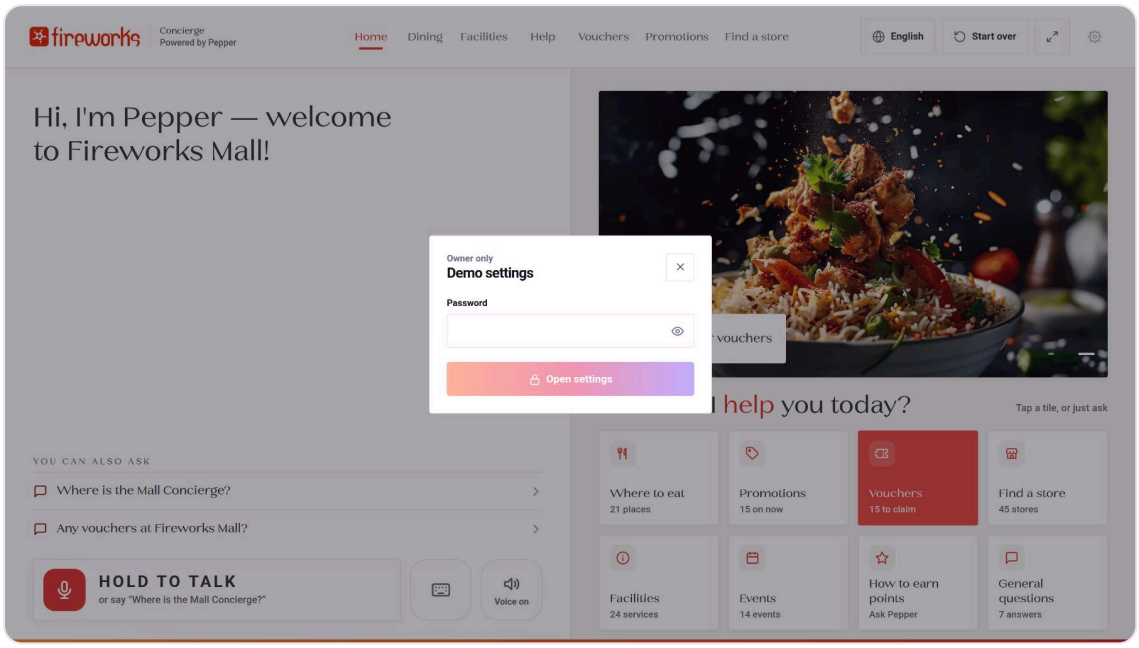


Fireworks Mall demo Language tiles

Owner tools

Mall owners tune the kiosk safely behind a password.

- Password-protected settings panel
- Greeting, starter questions, languages, idle time
- Banner manager with dates and links
- Review mode: pin comments on live screens
- Speech-to-text comparison page



Fireworks Mall demo Owner settings sit behind a password

Get the Pepper kiosk for your mall

See it live on the Fireworks Mall demo, then talk to us about your mall.

Bring your mall

Stores, offers, events and facilities from your own data.

Make it yours

Choose the theme, banners and languages.

Test, then go live

Check every screen in every language first.

Contact
Book a demo: pepper.fireworks.digital/book-demo

Screenshots are from the Fireworks Mall demo (demo data). Pepper by Fireworks.